

Update Guide

Rev-A_01/27/2022

Software v1.0.5.6

Updating to Smart-Jet DUO software version 1.0.5.6 can offer the addition of many new features:

- User Accounts
- POD fields using barcode scanner
- Split multiple POD fields from 1 barcode scan
- TCP/IP connection
- Remote Desktop connection
- Advanced search for saved messages
- Synchronized date and time when connected to a network

Smart-Jet DUO

Updating the Controller Software



1. Download the software files to the root of a USB drive by clicking the icon.

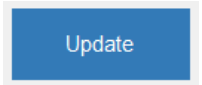
2. Once downloaded to the USB, transfer the USB drive to the touch screen controller to perform the update. Files should appear on the USB drive as shown in *Fig 1.1*.

3. Select the Update icon located in the upper tool bar.



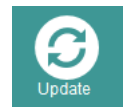
4. Use the drop down lists to select the fields as shown in *Fig 1.2*.

5. Press the update button in the bottom right-hand corner of the screen to begin.



6. Follow the prompts in the Installation Wizard by selecting: **Next** → **OK** → **Install** → **Finish**. The printer will now prompt a restart of the controller to complete the process.

7. Once the restart is complete, select the Update icon.



8. Use the drop down lists to select the fields as shown in *Fig 1.3*.

9. Press the update button in the bottom right-hand corner of the screen to complete the update.

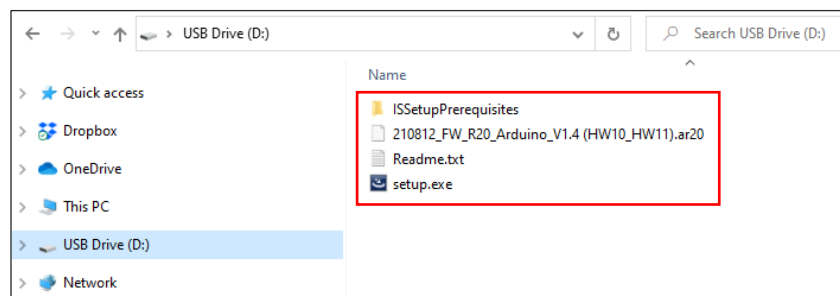


Fig 1.1

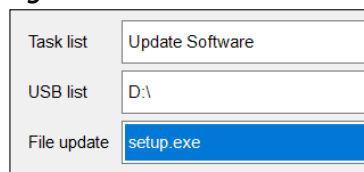


Fig 1.2

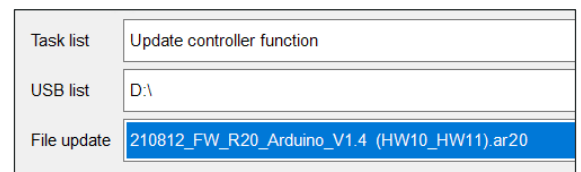


Fig 1.3

Contact Us for Additional Support

Company Name

MSSC, LLC

Street Address

926 McDonough Lake Rd

City, ST Zip Code

Collinsville, IL 62234

Phone

(618) 343-1006

Website

www.msscllc.com


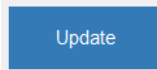
Please Scan or Click the QR Code for Additional Questions or Support



Updating Printhead Firmware

1. Identify the printhead type that is used with your Smart-Jet DUO controller. The 3 printhead types are: **PRO**, **MAX**, and **REACH**.
2. Once the printhead type is identified, download the corresponding firmware file onto the root of a USB drive clicking the icons below (this file should remain compressed on the root of the USB as shown in *Fig 2.1*):



3. The USB drive can now be transferred to the DUO controller.
4. Select the Update icon located in the upper tool bar. 
5. Use the drop down lists to select the fields as shown in *Fig 2.2*.
6. Check the corresponding box for the printhead that is being updated.
7. Press the update button in the bottom right-hand corner of the screen to begin. 
8. Once the status monitor has displayed 100%, the printer will beep 2-3 times to indicate the update is complete. At this time, the Update screen can be closed, and the printer can be operated normally.

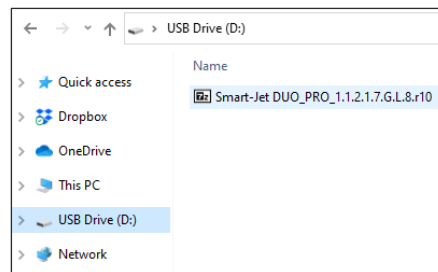


Fig 2.1

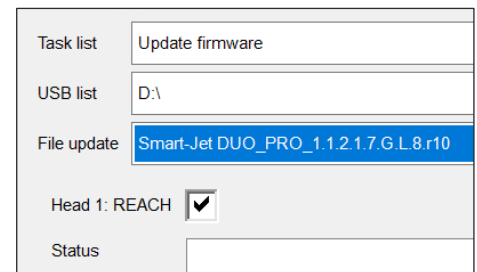


Fig 2.2